



Rotterdam, July 20, 2021

Dear valued customer,

As you will no doubt have heard in the media, the extreme weather in parts of Germany, Belgium, the Netherlands, Luxembourg and France has amongst others caused flooding in certain areas which has a profound impact on local lives and infrastructure.

We anticipate that various transport routes will be affected as a result of these exceptional conditions, which may also have an impact on the supply schedule of LyondellBasell's products. Restrictions on rail infrastructure, including intermodal and inland water transport, possibly will also cause delays in truck supply.

The duration of these interruptions is unknown, however, it is likely that repairs of infrastructure and later on clearance of the backlog will take several weeks.

This unfavorable situation tends to influence the price formation in August. No price drop is expected. Your usual customer service representative and account manager are available to address any questions you may have.

Appreciate your understanding.

DocuSigned by:  
  
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Rüdiger Klein  
Vice President Polyolefins Sales Europe  
Basell Sales & Marketing Company B.V.

Basell Sales & Marketing Company B.V.  
Delftseplein 27<sup>E</sup>  
3013 AA Rotterdam  
The Netherlands

P.O.Box 2416  
3000 CK Rotterdam  
The Netherlands  
Tel +31 10 71 36 010  
Fax +31 10 71 36 400  
lyondellbasell.com

Registered at the Chamber  
of Commerce no. 34245062